

Ark Animal Hospital Payment Policy

We understand...

The veterinarians and staff at Ark Animal Hospital understand that caring for your pet is as important to you, as it is for us. We would like to help you with a financial plan for your pets veterinary care.

Please understand...

This clinic is financially self-supporting. We are proud to offer state-of-the-art equipment, medication and treatments to diagnose and care for your pets when they need it. Our fees must cover those expenses, as well as the technical and clinical services provided. This is necessary in order to be your full-service, one-stop location for your pet's health.

The Ark Animal Hospital operates on a "Payment-at-the-time-of-service**" basis for all outpatient office visits, vaccinations, prescription and lab services, euthanasia, and cremation

Payment for elective surgeries, such as spay, neuter, and declaw are also due in full when the animal is discharged, and **do not qualify for payment plans.**

"Payment-at-the-time-of-service" is **waived for all preventative services, **if a Wellness Plan is in place** for your pet.

Estimates available and encouraged...

For extended treatments, dental or hospitalization, you will receive a preliminary estimate in advance, once the initial evaluation is completed. The estimate may be revised if results of diagnostic testing alter the plan for treatment or if complications arise.

Please let the Dr or Technician know where your budget is for critical care.

Payment Plans available...

We do offer payment plans set up on "auto pay" with a major credit card on:
Non-elective surgery and emergencies over \$500, and all WELLNESS PLANS.

All Non-elect surgeries/emergencies require 50% down. Remaining balances UNDER \$500 can be spread over 3 mths. Remaining balances OVER \$500 can be spread over 6 mths. Wellness plans can be spread over 11 mths after 1st mth down.

**A \$3 convenience fee will be added to each pymt

Wellness Plans available...

Ask about our Wellness Plans - keep your pet on the right track all year long,..one convenient package - huge discount!

I understand...

By signing, I have read and understand the Ark Animal Hospital's Payment Plan Policy

Signature

Date